



OPTIONS BYTOWN

380 Cumberland Street • Ottawa, ON • K1N 9P3

Job Description

Title: Hoarding Assistance Team (HAT) Peer Support Worker

Category: Part time, 8 hours per week

Supervisor: HAT Coordinator

Hourly Salary: \$25.27 for the first 1040 paid hours, increasing to \$27.60 after 1040 paid hours

Program and Position Summary:

The HAT Peer Support Worker will provide hands on support to participants of the HAT program, using their shared mutual experiences to build quality working rapport. They will work closely with the Hoarding Based Case Manager to engage with individuals to assist in the sorting and removal of household items as identified by the program participant in their home. The Peer Support Worker will work closely with the Buried in Treasure Workshop Peer Facilitator as well as the HAT Coordinator to co-facilitate the Buried in Treasures workshop series as needed.

Main Duties

- Provide support in decluttering of participant homes, including but not limited to garbage removal and preparation for pest treatment
- Assist participants in accessing other decluttering or cleaning supports as needed
- Provide input on case notes following all client interactions
- Communicate information that could affect the safety and well-being of clients, program participants and staff, upon direction of Options Bytown staff or the HAT Coordinator
- Participate in regular HAT team meetings
- Collaborate with the Case Manager to provide physical decluttering support
- Co-facilitate Buried in Treasures workshop series when required by the Coordinator
- Other duties as required

Job Qualifications

- Lived experience of any of the barriers faced by individuals living with housing precarity
- The ideal candidate would have lived experience with hoarding behaviours, demonstrating coping and recovery skills
- Previous experience in leadership or mentoring is considered a strong asset
- Complimentary training, education, and work experience are considered assets

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- Ability to converse in languages in addition to English is considered a strong asset
- Vulnerable sector check **having a criminal record may not exclude you from the hiring process, all applicants with concerns about undergoing a record check are invited to contact HR for support in the application process.*

Suitability

- Must be physically able to bend, lift, stand, and climb for an extended periods of time
- Must be able to up to lift 20kg safely
- Have a non-judgmental and inclusive approach in a variety of situations
- Be comfortable working in various settings including workshops and clients' homes, adhering to organizational health & safety policies
- Must be conscious of pest management best practices and/or be willing to participate in training
- Ability to work collaboratively with others in a team
- Willingness to travel between work locations using public transit or a personal vehicle
- An awareness of the issues faced by individuals living with housing precarity
- Sensitive to cultural differences, as demonstrated in practice
- Ability to apply harm reduction principles in work with individuals
- Ability to respect professional boundaries when working with program participants
- Basic knowledge and experience working with computers
- Be willing to debrief and check in regularly with the HAT Coordinator to support personal mental and emotional wellbeing

This Job Description is a summary of duties for the position of HAT Peer Support Worker and is in no way an exhaustive list of duties.

Options Bytown is committed to providing quality services by establishing a qualified workforce that reflects the diverse population it serves. We encourage applications from all qualified individuals, including those with lived experience of homelessness, substance use, and/or mental health.

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Options Bytown welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

Accessible formats and communications are available for applicants on request by contacting our Manager of Human Resources at eteeter@optionsbytown.com

This position requires you to work at all Options Bytown locations, in the community and in individuals' homes. This means exposure to sometimes-harsh environments; smoke, pests, clutter, verbal abuse and other adverse conditions. The employee must be ready to respond quickly and effectively to many types of situations, including crises and potentially hostile situations.

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